



**ahla**

HUMAN RESOURCE  
DEVELOPMENT

## 2015 WAGE SURVEY

### ABOUT THE RESULTS:

- ▶ The Alberta Hotel & Lodging Association (AHLA) surveyed approximately 880 AHLA members. 120 properties responded voluntarily. To assure confidentiality, respondents were not asked to provide their name.
- ▶ To assure confidentiality, the data is not shown or it has been combined with other similar regions in any category that received less than five responses. The INS abbreviation has been used where fewer than five responses were received.
- ▶ Average wages vary significantly by region.
- ▶ Overall, wages in the accommodation and hospitality industry are well above Alberta's minimum wage, which increased to \$11.20 per hour on October 1, 2015.

### AVERAGE HOURLY WAGE FOR ALL POSITIONS BY REGION

	Industry Average	Banff Area	Calgary Area	Edmonton Area	Fort McMurray Area	Jasper Area	Lethbridge Area	Northern Alberta (excl. FM)	Red Deer Area
Front Desk/Reservations Agent	\$14.51	\$13.78	\$14.74	\$14.77	\$17.43	\$15.06	\$12.42	\$13.80	\$14.05
Night Auditor	\$15.72	\$14.70	\$16.27	\$15.97	\$19.63	\$15.55	\$13.39	\$14.88	INS
Front Desk Supervisor	\$17.41	\$17.29	\$17.64	\$17.74	INS	\$16.11	\$14.80	\$16.42	INS
Housekeeping/Laundry Attendant	\$14.01	\$13.70	\$14.17	\$13.91	\$16.96	\$14.13	\$11.60	\$13.90	\$14.20
Housekeeping Supervisor	\$16.92	\$15.86	\$17.14	\$16.62	\$21.83	\$16.57	\$15.09	\$16.81	INS
Maintenance Person	\$19.00	\$19.60	\$18.95	\$18.89	\$24.50	\$16.36	\$16.17	\$17.88	INS
Hostess	\$12.65	INS	\$13.25	\$12.74	INS	INS	INS	\$11.96	INS
Food & Beverage Server	\$11.74	\$11.82	\$12.22	\$11.48	INS	INS	INS	\$11.63	INS
Lounge Server	\$11.39	INS	\$11.94	\$11.30	INS	INS	INS	\$11.36	INS
Bartender	\$12.42	INS	\$13.34	\$12.04	\$14.40	INS	INS	\$11.51	INS
Food Service Supervisor	\$16.70	INS	\$18.02	\$17.18	INS	INS	INS	\$14.97	INS
Dishwasher	\$13.57	INS	\$14.18	\$13.27	INS	INS	INS	\$12.72	INS
Prep Cook	\$14.73	INS	\$15.36	\$14.71	INS	INS	INS	\$14.11	INS
Line Cook	\$16.46	INS	\$16.93	\$16.73	INS	INS	INS	\$15.33	INS
Banquet Server/Porter	\$12.06	INS	\$12.62	\$11.52	INS	INS	INS	\$11.99	INS
Banquet Captain	\$15.62	INS	\$17.08	\$15.45	INS	INS	INS	\$15.21	INS

AVERAGE HOURLY WAGE FOR ALL POSITIONS BY PROPERTY SIZE

	Industry Average	Under 50 Rooms	50-99 Rooms	100-150 Rooms	Over 150 Rooms
Front Desk/Reservations Agent	\$14.51	\$13.52	\$14.07	\$14.29	\$15.49
Night Auditor	\$15.72	\$13.47	\$14.94	\$15.60	\$17.13
Front Desk Supervisor	\$17.41	\$16.83	\$16.67	\$16.72	\$18.45
Housekeeping/Laundry Attendant	\$14.01	\$13.32	\$13.76	\$13.63	\$14.82
Housekeeping Supervisor	\$16.92	\$16.17	\$16.26	\$16.65	\$17.67
Maintenance Person	\$19.00	\$19.09	\$18.24	\$18.20	\$20.12
Hostess	\$12.65	INS	INS	INS	\$12.65
Food & Beverage Server	\$11.74	\$12.40	\$11.50	\$11.67	\$11.64
Lounge Server	\$11.39	\$11.19	\$11.45	\$11.22	\$11.46
Bartender	\$12.42	\$11.99	\$11.40	\$11.78	\$12.99
Food Service Supervisor	\$16.70	INS	\$16.50	\$15.57	\$17.13
Dishwasher	\$13.57	INS	\$12.31	\$12.42	\$14.28
Prep Cook	\$14.73	INS	\$12.70	\$13.75	\$15.40
Line Cook	\$16.46	INS	\$14.89	\$14.72	\$17.41
Banquet Server/Porter	\$12.06	INS	\$11.89	\$12.11	\$12.13
Banquet Captain	\$15.62	INS	INS	\$14.72	\$16.03